

Oficina Legal Del Pueblo Unido
 P.O. Box 17757
 Austin, TX 78760
 512-474-5073 | txcivilrights.org

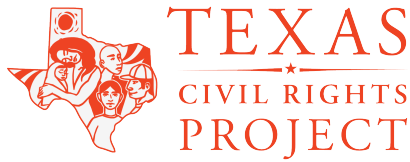
Resources for People in Prison and Jail

Below is contact information for organizations that may be helpful to you. The information was last updated in February 2023. We cannot guarantee that these contacts will be able to help you.

If you or a loved one is experiencing a problem in prison or jail, we suggest the incarcerated person file a grievance. Federal law requires people to file grievances and all available appeals to preserve any legal rights they may have. Failure to file grievances may bar taking claims to court. For medical issues, this means filing sick call slips and I-60s. If you would like additional information about filing grievances, you can contact us and request the information.

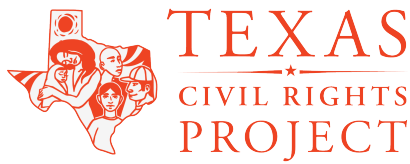
We regret that we cannot be of more assistance to you, and we wish you the best of luck.

CONTACT	DESCRIPTION
Prisons (TDCJ)	
TDCJ Ombudsman PO Box 99 Huntsville, TX 77342 Phone: (936) 437-5620 Toll Free Hotline: (833) 598-2700 ombudsman@tdcj.texas.gov	Liaison between TDCJ and the general public. Must be contacted by someone who is not in prison (e.g., a friend or family member). Only available for issues with prisons, not for county jails. <i>Se habla Español.</i>
Texas Department of Criminal Justice Inmate Grievance Program Jessica Riley PO Box 99 Huntsville, TX 77342 (936) 437-4875	Provides a two-step mechanism to report issues in prison, including issues with policies and procedures, actions of staff or other incarcerated people, harassment and retaliation, loss or damage of personal property by TDCJ, and problems with care by TDCJ.
Texas Board of Criminal Justice PREA Ombudsman Office PO Box 99 Huntsville, TX 77342-0099 (936) 437-5570 prea.ombudsman@tdcj.texas.gov	Oversees investigations of complaints of sexual assaults in prison. Ensures compliance with the Prison Rape Elimination Act, the federal law regulating responses to sexual assault in prison by staff and incarcerated people.
Jails	
Texas Commission on Jail Standards PO Box 12985 Austin, TX 78711-2985 (512) 463-5505 complaints@tcjs.state.tx.us	Regulates county jails in Texas according to minimum standards. Receives complaints about county jails or private correctional facilities that house people from the counties. Does not address TDCJ, youth, city, or other private facilities. The complaint inspector may contact the facility based on the complaint.
Texas Fair Defense Project 14 E Highland Mall Blvd #204 Austin, TX 78752	Provides legal assistance to a limited number of pre-trial detainees who have been denied access to counsel.



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(512) 637-5220	
Texas Jail Project 13121 Louetta Road #1330, Cypress, TX 77429 (512) 469-7665 info@texasjailproject.org	Non-profit organization that helps people address problems with incarceration in county jails.
Medical	
TDCJ Correctional Managed Health Care Committee 2 Financial Plaza, Ste. 625 Huntsville, TX 77340 (936) 437-3125	TDCJ committee tasked with developing a “statewide managed health care plan that provides TDCJ offenders with timely access to quality health care.” Only available for issues medical issues in prisons, not for county jails.
Texas State Board of Medical Examiners, Investigations Department MC-263, Box 2018 Austin, TX 78768-2018	For medical complaints. Regulates doctors and health care providers in Texas.
Texas State Board of Nursing, Enforcement Division 1801 Congress Avenue Suite 10-200 Austin, Texas 78701 (512) 305-6838	Regulates nurses in Texas; takes complaints, conducts inquiries and takes disciplinary action.
Legal Representation	
ACLU National Prison Project 915 15th Street, NW. 7th Floor Washington, DC 20005 (202) 393-4930	Non-profit organization that represents people in prison around the country in cases involving civil rights abuses.
ACLU of Texas P.O. Box 8306 Houston, TX 77288-8306 Phone: (713) 942-8146 Toll free: (888) 653-6498 acluinfo@aclutx.org	Texas chapter of the ACLU. May take cases related to issues in prison.
Southern Center for Human Rights 60 Walton St NW Atlanta, GA 30303-2149 (404) 688-1202 info@schr.org	National non-profit civil rights organization bringing lawsuits on behalf of people in prison related to prison conditions and other criminal justice issues.



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<p>Texas Legal Services Center 1920 E. Riverside Dr. Suite A-120, #501 Austin, TX 78741 (512) 477-6000</p>	<p>Provides free advice and representation in a variety of areas of civil law. Cannot provide criminal representation.</p>
Legal References and Referrals	
<p>Center for Constitutional Rights 666 Broadway, 7th Floor New York, NY 10012 (212) 614-6464</p>	<p>Publishes <i>The Jailhouse Lawyer's Handbook</i> and <i>Women's Appendix</i>, self-help guides for filing Section 1983 claims in federal court against prison conditions and/or abuse by guards. Free on request.</p>
<p>Inside Books Project ATTN: Resource Guide Request P.O. Box 301029 Austin TX 78703</p>	<p>Comprehensive guide to other legal and non-legal organizations that can help with many issues. Write to request a free resource guide.</p>
<p>State Bar of Texas Lawyer Referral and Information Service 1414 Colorado St. Austin, TX 78701 (800) 252-9690 www.texaslawhelp.org</p>	<p>Provides contact information for lawyers who may be able to represent you. Lawyer referral service cannot provide legal advice over the phone or by mail but may be able to connect you with an attorney. The website has a live chat function that will provide free legal advice.</p>
Community Support	
<p>Prison Legal News P.O. Box 2420 West Brattleboro, VT 05303 (561) 360-2523 info@prisonlegalnews.org</p>	<p>Articles on prison issues, reviews of important legal cases, and books dealing with legal issues and prison history.</p>
<p>Texas Inmate Families Association P.O. Box 300220 Austin TX 78703-0004 (512) 371-0900 www.tifa.org</p>	<p>Membership organization (\$25) providing support, education, and advocacy for prisoners and families through monthly meetings, website, storybook project for incarcerated parents, a newsletter and more. Multiple chapters across the state.</p>
<p>Texas Prisons Community Advocates P.O. Box 1974 Fulton, TX 78358 Info@TPCADvocates.org www.tpcadvocates.org</p>	<p>Community group supporting affected family members and incarcerated individuals and empowering all through education, collaboration, and connection to organizational resources to advance humane conditions within the Texas Prisons.</p>